BuddySoft IcT

Professionals at Your Service

IcT Service Provider Profile

2025

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BuddySoft IcT Services

BuddySoft IcT

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About BuddySoft IcT

Founded in 2015 by visionary entrepreneur Byrone Malay, BuddySoft IcT is a dynamic ICT solutions provider committed to empowering businesses through innovative technology. We specialize in web development, digital marketing, computer repairs, business software development, and systems integration.

Driven by a client-first approach, our mission is to deliver tailored, efficient, and scalable ICT services that enhance performance, streamline operations, and drive growth. At BuddySoft IcT, we don't just provide services—we build long-term partnerships through smart, reliable, and future-ready solutions.

Microsoft CERTIFIED | CompTIA Network+ CERTIFIED | Office

+27 63 733 6321 | +27 72 120 0628 | Info@buddysoft.co.za | www.buddysoft.co.za

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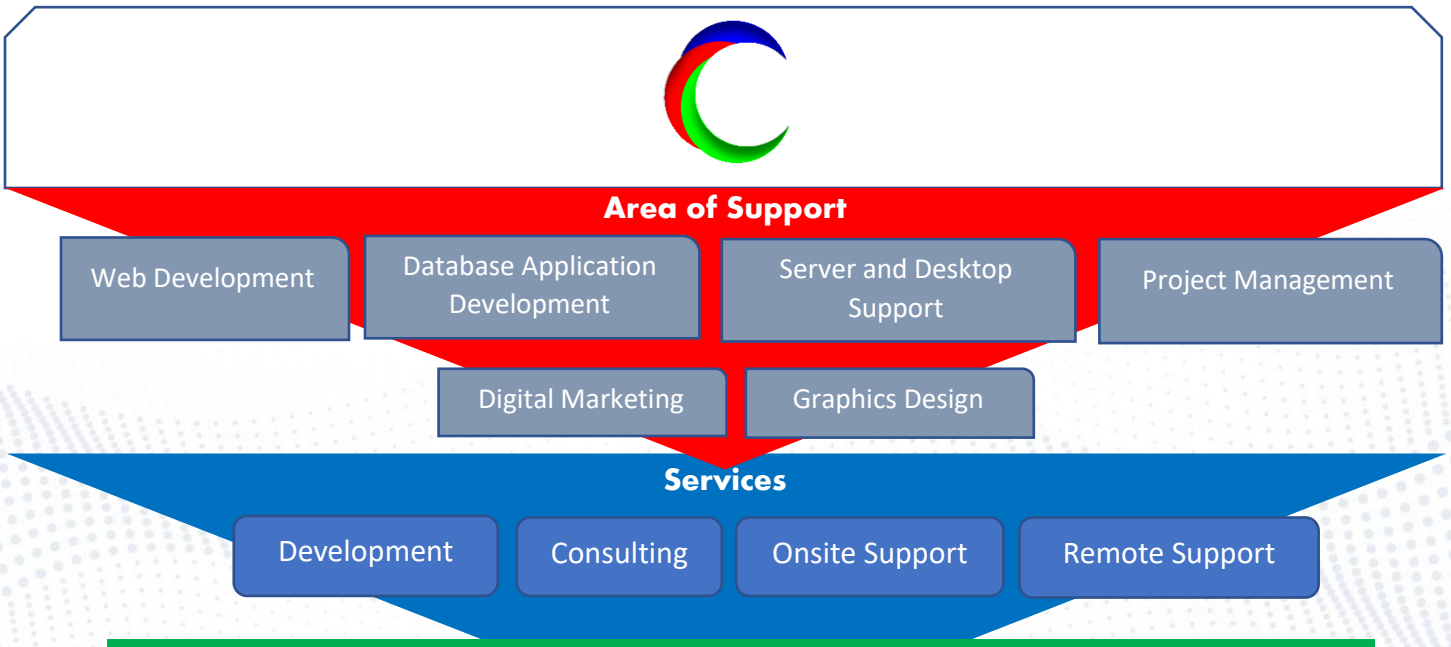
Target

BuddySoft IcT caters to small and medium-sized businesses, particularly those in the startup phase, looking to establish a professional and sustainable service with a polished, industry-standard presence. For established companies, **BuddySoft IcT** offers reliable and affordable ICT support through tailored Service Level Agreements, ensuring smooth and uninterrupted business operations.



Industries

- Accounting
- Banking
- Construction/Development
- Entertainment
- General Engineering
- Government
- Real-estate
- Insurance
- Legal
- Mining
- Personal/Home User
- Entrepreneurs

Onsite Support

- Onsite qualified staff placements (according to terms and conditions)
- Call outs (according to terms and conditions)
- Project Coordinator (according to terms and conditions)
- Server Maintenance

Remote Support

- Telephonic assistance.
- VPN assistance.
- Website.
- Development.

Development

- Tailored Applications Development.
- Web Development.
- Hosting of Domain with email.

Consulting

- Business process enhancement.
- Identifying technological shortfalls.
- Onsite qualified staff placements.
- Tailored IT solutions.

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Focused Services

ICT

- Consumables
- Database application development
- Web development
- Hosting
- Laptop/Desktop Repairs
- Network Setup and Maintenance
- Software Installations
- Server Install and Maintenance

Networking

- Wireless installations
- Brush Panel installation
- Cat6 and Coaxial cabling
- Custom build brackets and mountings
- Network and Server Cabinets
- Wall sockets
- Routers, Switches and Hubs

Project Management

- Construction and IT Coordination
- Devices and Computer Rollouts
- Labour Planning
- Project Planning
- Staff placements

Digital Marketing

- Graphic designing
- Digital media
- Advert Animations
- Digital advertising videos
- QR Code Generating

We Have You Covered

Reporting & Statistics Consulting Services

Production Process Management

- Technology-Driven Process Optimization
- Leveraging advanced technology to enhance efficiency and accuracy across all production processes.
- Comprehensive Process Charts and Documentation
- Detailed and structured documentation of all procedures to ensure consistency and quality control.
- Workflow Visualization and Monitoring
- Clear and efficient workflow charts to streamline operations and identify potential bottlenecks.
- Integrated Branch Reporting System
- Real-time reporting across all branches to support informed decision-making and centralized oversight.

Human Capital

- **Leave Management Procedures**
  Clearly defined and structured leave processes to ensure compliance and workforce planning efficiency.
- **Organizational Structure Mapping**
  Transparent and scalable organizational charts that support role clarity and strategic alignment.
- **Position Number Allocation**
  Systematic assignment of position numbers for accurate tracking and workforce planning.
- **Shift Code Administration**
  Efficient management of shift codes to optimize staff scheduling and operational continuity.

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Data Interface

- **Centralized Data Integration for Production Systems**
  Consolidation of production data across systems to enhance accessibility, accuracy, and decision-making.
- **Human Capital Data Synchronization**
  Seamless integration of workforce information to support HR operations and analytics.
- **Comprehensive Asset Register Integration**
  Real-time tracking and management of assets through centralized data systems.
- **Health and Safety Reporting Systems**
  Automated generation of compliance and incident reports to support a safe and regulated work environment.
- **Routine Reporting Framework**
  Structured daily, weekly, and monthly reporting for performance monitoring and strategic insights.

Compliance

BuddySoft IcT is in full compliance with the South African Companies and Intellectual property Commission

Companies and Intellectual Property Commission
2018 /278741/07

CERTIFIED LEVEL 1 B-BBEE CONTRIBUTOR

POPI Act Compliant

national treasury
Department:
National Treasury
REPUBLIC OF SOUTH AFRICA

MAAA0640654

SARS
South African Revenue Service
9155867238

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BuddySoft IoT

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Our Valued Customers

PEROLU AGRICULTURAL LOGISTICS

EXECUTIVE GLOBAL
FINANCIAL SERVICE PROVIDER

"Die Brood is Hier"

PULSE 911
EMS
Private Ambulance Service

Z & E GROUP
The confidence to proceed.

SM BILLING
MEDICAL BILLING PROFESSIONALS

NONILLION
Engineering & Supplies

9029 MUSIC

Lion's Nest
Guest House
YOUR COMFORT IS OUR PRIORITY

PHRU
IMPROVING LIFE THROUGH RESEARCH

GROOVES
FRAGRANCE

Walter Mitchell Consulting

Gert Schalkwyk Foundation

Toilet MEN

TREND PORT

KINGDOM RECOVERY
If Christ is not All, Then He is not Christ at All

BuddySoft Auto
Professionals at Your Service

BuddySoft IoT

Professionals @ your Service

Get In touch

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Find Us:

Thank you for taking Interest in

BuddySoft IoT

Hope to hear from you Soon